



ST. XAVIER'S HIGH SCHOOL

Affiliated with CBSE, New Delhi (Aff. No. 2133692)

Ref.: SXHS/48/2026-27

Date: 22nd October' 2026

Circular: Upgrade of School Parent Mobile App – Transition from Cloud9 to JusKlik

Dear Parents/Guardians,
Greetings!

We are pleased to inform you that our school mobile app is being upgraded from **Cloud9** to **JusKlik**—a faster, smarter, and more modern platform designed to enhance your experience.

The upgrade process is seamless and takes less than a minute. All your children's details and historical records will carry over to the new app automatically.

IMPORTANT NOTICE: DISCONTINUATION OF CLOUD9 APP

Please note that the current **Cloud9 app will be completely closed on 25th October 2026**. After this date, login will **only** be possible through the **JusKlik app**. All parents are requested to download and log into the upgraded JusKlik app before October 25th to ensure uninterrupted access to school updates.

What's New in JusKlik?

- **Faster & Cleaner Design:** A modern, user-friendly interface for easier daily navigation.
- **Multi-Threaded Communication:** School messages organized by topic so important notices are never missed.
- **Sibling Switch:** Easily manage and switch between all your enrolled children under a single login.
- **Smart Notifications:** Instant, organized alerts for attendance, homework, fees, transport, and circulars.
- **Mobile Number + OTP Login:** Quick and secure login option using your registered mobile number.

Simple Steps to Transition to JusKlik

1. Download the App:

When you open your existing Cloud9 app, tap the "**Download JusKlik**" prompt that appears on your screen.

Alternatively: Search for "**JusKlik**" directly on the Google Play Store or Apple App Store

Install: Install the JusKlik app on your smartphone.

2. **Log In:** Enter the same Username and Password you currently use for Cloud9. You can also log in using your registered mobile number via OTP.

3. **You're All Set:** Your profile and children's details will sync automatically.

Important Notes:

- **School Website / Web Portal Access:** Please note that if you access the parent portal via the school website on a laptop or desktop computer, **nothing changes**. The website address, login page, and credentials remain completely unchanged.
- **Forgot Password / Login Issues:** If you forget your credentials, tap "**Forgot Credentials**" in the app to reset via your registered mobile number, or use the OTP login option.
- **Assistance & Support:** If you experience any technical difficulties or have concerns, please visit the **school office/reception** for guidance and support.

A detailed quick-start guide PDF from the software team is also attached with this circular for your visual reference.

Thank you for your continued cooperation and support.

Warm Regards



PRINCIPAL
(Prashant Sharma)

Introducing the New Jusklik Parent App



Dear Parents,

We are pleased to inform you that our school's parent app is being upgraded to **Jusklik** — a faster, smarter and more modern app that replaces the current Cloud9 parent app. The upgrade is **seamless** and takes less than a minute.

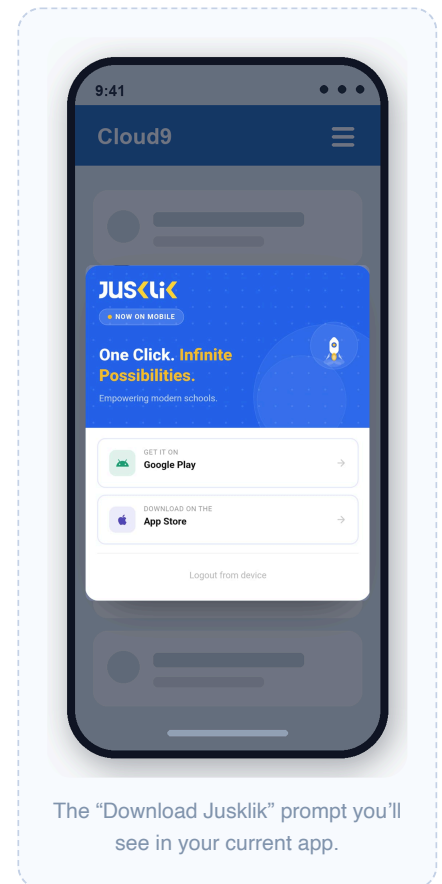
WHAT YOU NEED TO DO

When you next open the Cloud9 app, you will see a prompt to download **Jusklik**. Install the app and log in with your existing details — from then on, Jusklik is your school app on mobile.

Prefer to install it yourself? Download directly at app.jusklik.com/download.

How to get started

- 1 Get the app**
— tap the “Download Jusklik” prompt in your current app, search “**Jusklik**” on the Play Store / App Store, or download directly at app.jusklik.com/download.
- 2 Install**
the Jusklik app on your phone.
- 3 Log in**
using the **same username and password** you already use. Forgot them? Tap **Forgot Credentials**. You can also log in securely with your **registered mobile number + OTP**.
- 4 You're done**
— all your children and information carry over automatically.



The “Download Jusklik” prompt you’ll see in your current app.

What's new for you

Feature	What it means for you
Multi-threaded communication	School messages organised by topic, so nothing gets lost.
Sibling switch	Manage all your children from a single login. Applies when your children are linked as siblings in the school records. If any child is missing, please contact the school's admissions / administration department to have them mapped.
Smart notifications	Timely, consolidated alerts for attendance, homework, fees, transport & more.
Mobile-number login	Secure sign-in with OTP on your registered number.
Faster, cleaner design	A modern interface that's easier to use every day.

FORGOTTEN YOUR ID OR PASSWORD?

You can regain access easily: **(1)** tap **Forgot Credentials** and reset using your **registered mobile number**; **(2)** log in with your **mobile number + OTP**; or **(3)** contact the **school office** — they can reset your credentials for you.

Logging in from the school website?

Nothing changes for web login. If you access the parent portal through your **school's website**, please continue exactly as before — the **same web address, the same login page, and the same username & password**. The web login process is completely unchanged; only the **mobile app** is moving to Jusklik. Your details stay in sync across both.

If you need any help, please contact the school office. Thank you for being part of our school community.

Warm regards,
The School Administration